



The mission of Oak Park Township Senior Services is to enhance the quality of life for seniors in our community by providing a broad array of supportive services that promote the values of independence, self-esteem, and dignity.



3,200+ UNDUPLICATED OLDER ADULTS RECEIVED LOCALLY-GOVERNED SUPPORTIVE SERVICES PROVIDED BY OUR TEAM IN FISCAL YEAR 2022 –2023



12,165+ RIDES TAKEN TO MEDICAL APPOINTMENTS, SHOPPING, AND SPECIAL EXCURSIONS



62,880+ MEALS DELIVERED TO HOMEBOUND RESIDENTS
18,200+ MEALS SERVED IN DINING PROGRAMS



150+ CAREGIVERS ATTENDED SUPPORT GROUPS, COUNSELING, INFORMATION OR EDUCATIONAL SESSIONS



10,250+ REQUESTS FOR INFORMATION & RESOURCES IN THE COMMUNITY



96+ INVESTIGATIONS OF ABUSE, NEGLECT OR EXPLOITATION



525+ CONSULTATIONS FOR ASSISTANCE WITH PUBLIC BENEFITS APPLICATIONS



455+ HOURS OF COMMUNITY BASED SUPPORT TO RESIDENTS WITH MENTAL HEALTH NEEDS



835+ HOME VISITS TO ASSESS ABILITY & DEVELOP A PERSONALIZED PLAN OF CARE FOR COMMUNITY-BASED SUPPORT



680+ HOURS OF STAFF AND VOLUNTEER SERVICE TO PROVIDE ASSISTANCE WITH BUDGETING, BILL PAYMENT AND BALANCING CHECKBOOKS



980+ SCREENINGS IN THE HOSPITAL FOR NURSING HOME CARE OR COMMUNITY BASED INTERIM SERVICES

WHEN YOU DON'T KNOW WHERE TO START, START WITH US!



SENIOR SERVICES

130 S. Oak Park Avenue
Oak Park, IL 60302
(708) 383-8060

CALL OR VISIT US ON THE WEB TO
FIND OUT MORE

oakparktownship.org
riverforesttownship.org

- HOME DELIVERED MEALS
- HOME MEDS PROGRAM
- HOME REPAIR PROGRAM
- HOSPITAL BASED SCREENINGS
- LIHEAP - UTILITY ASSISTANCE
- MEDICAL EQUIPMENT LENDING POOL
- MENTAL HEALTH SUPPORT
- MONEY MANAGEMENT
- MEDICARE/MEDICAID ASSISTANCE
- NOTARY SERVICES
- RTA REDUCED FARE CARD
- SHIP CONSULTATIONS
- SENIOR PROPERTY TAX EXEMPTION
- SENIOR PROPERTY TAX FREEZE
- TAXI CAB COUPONS
- TRANSPORTATION
- VOTER REGISTRATION
- ADULT PROTECTIVE SERVICES
- ADVANCE DIRECTIVES
- AFFORDABLE WILLS
- CAREGIVER SUPPORT
- CASE MANAGEMENT
- CONGREGATE MEALS
- DINE OUT PROGRAM
- GENERAL ASSISTANCE (To age 62)
- EDUCATION & ENGAGEMENT

Oak Park Township does not discriminate in employment or admission to programs or activities in compliance with the Illinois Human Rights Act, Section 504 of the Rehabilitation Act; The Americans with Disabilities Act; The Illinois and U.S. Constitutions. If you feel that you have been discriminated against, you have the right to file a complaint.



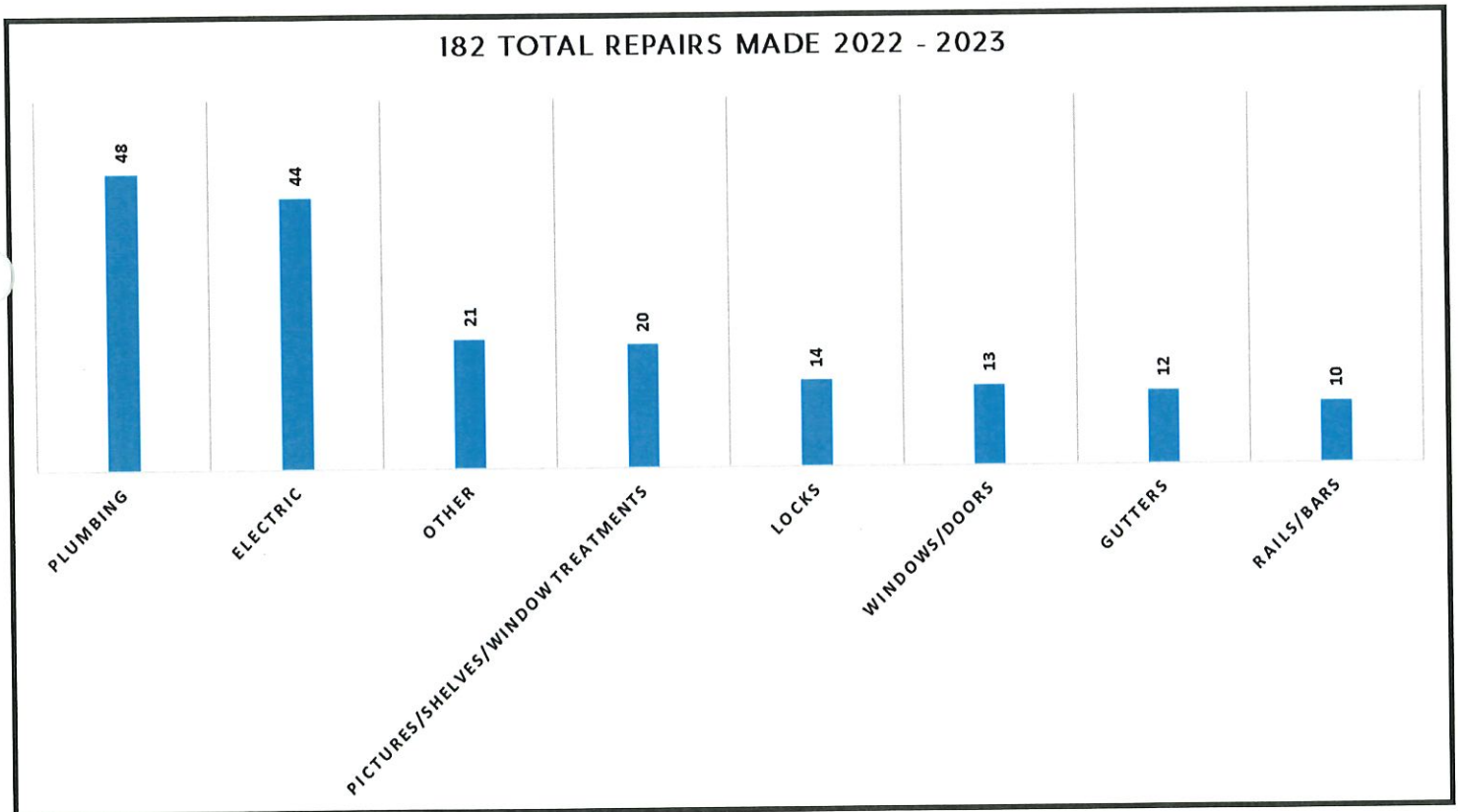
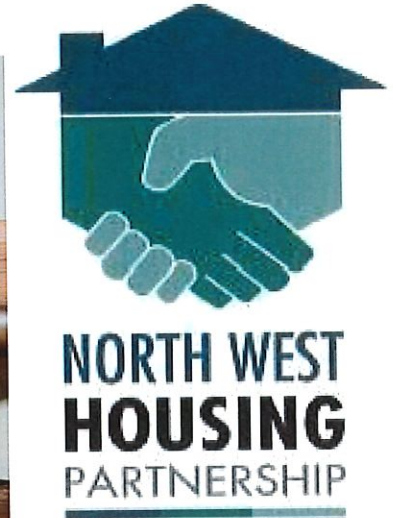
Senior Services FY 2023 Program Usage for River Forest

Total River Forest Residents Served: 172

Program	FY 23 Service Provision	Average Units /Month
Transportation (one way rides to doctor appointments, meals, shopping, personal use)	374	18
Dine Out (meals eaten at participating restaurants)	40	0
Home Delivered (meals delivered to resident homes)	3342	292
Congregate Dining (take-out meals at 130 S. OP Ave)	1557	95
Farmer's Market Coupons (distribution of coupons in June 2021 for redemption at the 2021 farmer's market)	8	n/a
Case Management (direct case manager/ resident contact)	862.25	78
Adult Protective Services (direct investigation and case work to report allegations of abuse, neglect & exploitation against residents)	41.5	7
Information & Assistance (direct contact, email or phone requests for information on programs and services available to residents)	797	81
Chore (hours of in home assistance with basic household chores)	144.25	25
Caregiver Support Programs (counseling, outreach, training & education, support groups and respite services offered to caregivers, Memory Cafe)	111	3
Money Management, Public Benefits & Other (affordable wills, budgeting, bill payment, account balancing, representative payee services; assistance understanding benefits and processing applications for energy assistance, prescription drug programs, Medicare, Medicaid, and housing assistance and other supplemental benefits)	1396	18

2023 PROGRESS UPDATE

OPRF HOME REPAIR PROGRAM



Brought to you through partnership and funding from:





- ◆ 73% of participants live in Oak Park and 27% in River Forest
- ◆ 54% are repeat clients
- ◆ 46% are using the service for the first time



- ◆ The Capable Pilot Project began in October of 2022. Since then, there have been multiple inquiries, but only one program participant from River Forest. We hope to continue to grow the program next year.

Sample comments from program participants include:

- I was very satisfied with the service!!!
- Absolutely wonderful service. Will use again when service required.
- Professionalism evident for entire process.
- I was very satisfied with the professionalism of the gentleman who installed both grab bars.
- I was pleased and will use the service again.

For questions or more information about this report, please contact:

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Serving Oak Park and River Forest Townships

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